


Forgot username/password

...

Welcome to online banking

Username

Password 




Remember Me [Forgot username?](#) [Forgot password?](#)



Log in

[Register](#)

On a mobile device?

Download the app for convenient and secure access to your accounts.

-  **Biometric Login**
Use your device hardware
-  **Nearby ATMs**
Enable location services
-  **Snapshot**
Preview accounts without logging in

[Go to mobile site](#)

- Once you have selected “forgot username” enter account number, SSN, and DOB
- Click continue

Step 1 of 4

Verify your identity

The following information is used to verify you have an account with Staging Base and that you are the owner of the account. We match your answers against our records. Questions marked with * are required.

Account Number

1XXXXXXXX

SSN/TaxID

●●●●●●●●



Birth Date

05/17/1989



MM/DD/YYYY

Continue



- Select communication method.
- Email and phone will only populate to what you have listed on file.

Step 2 of 4

Username recovery method

Email
A one-time code will be sent to your email address.

Voice Call
You will get a call that reads a one-time code to you.

Continue

- Enter the verification code that was sent to you
- Last screen will display username
- “login” will link you to login page to enter username and password.

Step 3 of 4

Verification code

A 6-digit code has been sent to your email jha***ow@gmail.com.

— — — — —
#

[Resend code](#) or [Change method](#)

Verify

Step 4 of 4

Your username is jmember

Login